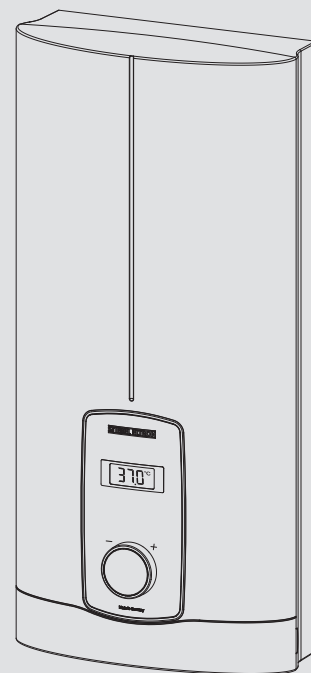


## OPERATION AND INSTALLATION

Electronically controlled comfort instantaneous water heater

- » DHB-E 18/21/24 LCD SI
- » DHB-E 27 LCD SI



**STIEBEL ELTRON**

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# TABLE OF CONTENTS

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## SPECIAL INFORMATION

### OPERATION

<b>1. General information</b>	<b>4</b>
1.1 Safety instructions	4
1.2 Other symbols in this documentation	4
1.3 Units of measurement	4
<b>2. Safety</b>	<b>4</b>
2.1 Intended use	4
2.2 General safety instructions	4
2.3 Test symbols	5
<b>3. Appliance description</b>	<b>5</b>
<b>4. Settings and displays</b>	<b>5</b>
4.1 Selecting the set temperature	5
4.2 Temperature limit via internal anti-scalding protection (qualified contractor)	6
<b>5. Cleaning, care and maintenance</b>	<b>6</b>
<b>6. Troubleshooting</b>	<b>6</b>

### INSTALLATION

<b>7. Safety</b>	<b>6</b>
7.1 General safety instructions	6
7.2 Shower operation	6
7.3 Instructions, standards and regulations	6
<b>8. Appliance description</b>	<b>7</b>
8.1 Standard delivery	7
<b>9. Preparation</b>	<b>7</b>
9.1 Installation site	7
9.2 Minimum clearances	7
9.3 Water installation	7
<b>10. Installation</b>	<b>7</b>
<b>11. Commissioning</b>	<b>9</b>
11.1 Preparation	9
11.2 Initial start-up	10
11.3 Recommissioning	10
<b>12. Shutting down the system</b>	<b>10</b>
<b>13. Service information</b>	<b>10</b>
<b>14. Troubleshooting</b>	<b>11</b>
<b>15. Maintenance</b>	<b>12</b>
<b>16. Specification</b>	<b>12</b>
16.1 Dimensions and connections	12
16.2 Wiring diagram	12
16.3 Application areas / conversion table	12
16.4 Fault conditions	12
16.5 Data table	13

### GUARANTEE

### ENVIRONMENT AND RECYCLING

### SOFTWARE COPYRIGHT

### SPECIAL INFORMATION

- The appliance may be used by children aged 3 and older and persons with reduced physical, sensory or mental capabilities or a lack of experience and know-how, provided that they are supervised or they have been instructed on how to use the appliance safely and have understood the potential risks. Children must never play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.
  - During operation, the tap can reach temperatures up to 70 °C. There is a risk of scalding at outlet temperatures in excess of 43 °C.
  - The appliance is suitable for supplying a shower (shower operation). If the appliance is also or exclusively used for shower operation, the qualified contractor must adjust the temperature setting range to 55 °C or less using the internal anti-scalding protection on the appliance. When using preheated water, it must be ensured that the inlet temperature does not exceed 55 °C.
  - Ensure the appliance can be separated from the power supply by an isolator that disconnects all poles with at least 3 mm contact separation.
  - The specified voltage must match the power supply.
  - The appliance must be connected to earth.
  - The appliance must be permanently connected to fixed wiring.
  - Secure the appliance as described in chapter "Installation / Installation".
  - Observe the maximum permissible pressure (see chapter "Installation / Specification / Data table").
- The specific water resistivity of the mains water supply must not be undershot (see chapter "Installation / Specification / Data table").
  - Drain the appliance as described in chapter "Installation / Maintenance / Draining the appliance".

# OPERATION

## 1. General information

The chapters "Special information" and "Operation" are intended for appliance users and qualified contractors.

The chapter "Installation" is intended for qualified contractors.



### Note

Read these instructions carefully before using the appliance and retain them for future reference. Pass on these instructions to a new user if required.

### 1.1 Safety instructions

#### 1.1.1 Structure of safety instructions



#### KEYWORD Type of risk

Here, possible consequences are listed that may result from failure to observe the safety instructions.

► Steps to prevent the risk are listed.

#### 1.1.2 Symbols, type of risk

Symbol	Type of risk
	Injury
	Electrocution
	Burns (burns, scalding)

#### 1.1.3 Keywords

KEYWORD	Meaning
DANGER	Failure to observe this information will result in serious injury or death.
WARNING	Failure to observe this information may result in serious injury or death.
CAUTION	Failure to observe this information may result in non-serious or minor injury.

## 1.2 Other symbols in this documentation



### Note

General information is identified by the adjacent symbol.

► Read these texts carefully.

Symbol	Meaning
	Material losses (appliance damage, consequential losses and environmental pollution)
	Appliance disposal

► This symbol indicates that you have to do something. The action you need to take is described step by step.

## 1.3 Units of measurement



### Note

All measurements are given in mm unless stated otherwise.

## 2. Safety

### 2.1 Intended use

This appliance is suitable for heating domestic hot water or for reheating preheated water. The appliance can supply one or more draw-off points.

Water will not be reheated if the maximum inlet temperature for reheating is exceeded.

The appliance is intended for domestic use. It can be used safely by untrained persons. The appliance can also be used in non-domestic environments, e.g. in small businesses, as long as it is used in the same way.

Any other use beyond that described shall be deemed inappropriate. Observation of these instructions and of the instructions for any accessories used is also part of the correct use of this appliance.

### 2.2 General safety instructions



#### CAUTION Burns

During operation, the tap can reach temperatures up to 70 °C.

There is a risk of scalding at outlet temperatures in excess of 43 °C.



#### CAUTION Burns

If children or persons with limited physical, sensory or mental capabilities use the appliance, a permanent and unchangeable temperature limit is necessary. Ask a qualified contractor to set the internal anti-scalding protection.

# Appliance description



**CAUTION Burns**  
 If operating with preheated water, e.g. if using a solar thermal system, observe the following:  
 The DHW temperature may exceed the set temperature or a set temperature limit.  
 ► In this case, limit the temperature with an upstream central thermostatic valve.



**WARNING Injury**  
 The appliance may be used by children aged 3 and older and persons with reduced physical, sensory or mental capabilities or a lack of experience and know-how, provided that they are supervised or they have been instructed on how to use the appliance safely and have understood the potential risks. Children must never play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.



**Material losses**  
 The user should protect the appliance and its tap against frost.

## 2.3 Test symbols

See type plate on the appliance.

## 3. Appliance description

The appliance switches on automatically as soon as you open the hot water valve on the tap. When you close the tap, the appliance switches off again automatically.

The appliance heats water as it flows through it. The set temperature is adjustable. Upwards of a certain flow rate, the control unit selects the required heating output, subject to the temperature selected and the cold water temperature.

The electronically controlled instantaneous water heater with automatic output matching maintains a consistent outlet temperature. It does so irrespective of the inlet temperature, up to the maximum output of the appliance.

If the appliance is operated with preheated water and the inlet temperature exceeds the set temperature, the water is not heated further.

### Heating system

The bare wire heating system is enclosed within a pressure-tested plastic jacket. The heating system with its stainless steel heater spiral is suitable for hard and soft water areas and is largely insensitive to scale build-up. The heating system ensures rapid and efficient DHW provision.



**Note**  
 The appliance is equipped with an air detector that largely prevents damage to the heating system. If, during operation, air is drawn into the appliance, the appliance shuts down heating output for one minute to protect the heating system.

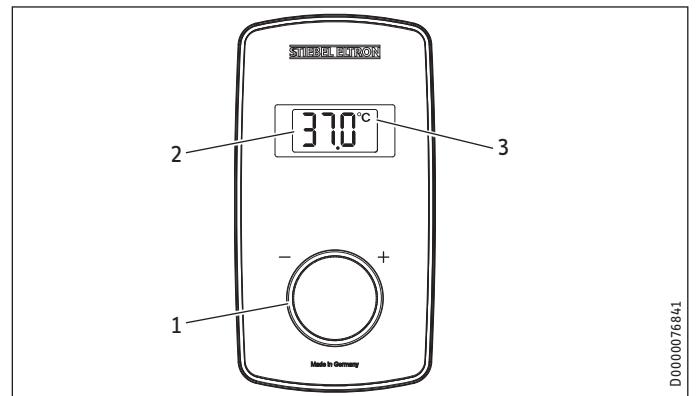
## Following an interruption to the water supply



**Material losses**  
 To ensure that the bare wire heating system is not damaged following an interruption to the water supply, the appliance must be recommissioned by taking the following steps.  
 ► Disconnect the appliance from the power supply by removing the fuses/tripping the MCBs.  
 ► Open the tap for one minute until the appliance and its upstream cold water inlet line are free of air.  
 ► Switch on the power supply again.

## 4. Settings and displays

### 4.1 Selecting the set temperature



- 1 Temperature selector for adjusting set temperature (no end-stop): OFF, 20 - 60 °C
- 2 Display
- 3 Temperature unit [°C/°F]

#### Temperature settings in steps

Temperature range	Step	Temperature range	Step
20 °C ... 60 °C	1 °C	68 °F ... 140 °F	1 °F

### Selecting the temperature indicator

You can choose to display the temperature in °C or °F, as required.

- Turn the temperature selector anti-clockwise, past the OFF indicator and another five complete turns, until you find yourself in temperature unit selection mode. Then select the temperature unit using the temperature selector. After 30 s, the appliance exits selection mode automatically and the selected temperature unit is retained.



**Note**  
 If the outlet temperature is not high enough when the draw-off valve is fully open and the temperature selector is set to maximum, then more water is flowing through the appliance than can be heated by the heating system (appliance working at maximum output).  
 ► Reduce the water volume until the preferred temperature delivery is achieved.

#### 4.2 Temperature limit via internal anti-scalding protection (qualified contractor)

If required, the qualified contractor can set a permanent temperature limit, for example in nurseries, hospitals, etc.

When supplying a shower, the appliance temperature setting range must be adjusted by the qualified contractor to 55 °C or less.

Limiting it in this way prevents water from flowing out of the appliance at temperatures which could cause injury.

### 5. Cleaning, care and maintenance

- ▶ Never use abrasive or corrosive cleaning agents. A damp cloth is sufficient for cleaning the unit.
- ▶ Check the taps regularly. Limescale deposits at the tap outlets can be removed using commercially available descaling agents.

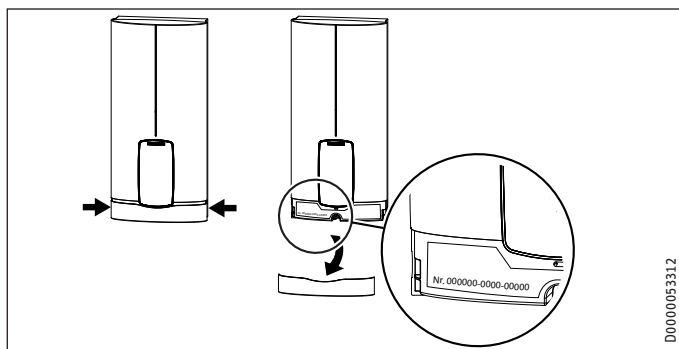
### 6. Troubleshooting

Problem	Cause	Remedy
The appliance will not start despite the DHW valve being fully open.	There is no power.	Check the fuses / MCBs in your fuse box / distribution board.
	The aerator in the tap or the shower head is scaled up or dirty.	Clean and/or descale the aerator or shower head.
	The water supply has been interrupted.	Vent the appliance and the cold water inlet line.
When hot water is being drawn off, cold water flows for a short period.	The air sensor is detecting air in the water. It briefly switches off the heating output.	The appliance restarts automatically after 1 minute.
The required temperature cannot be set.	Internal anti-scalding protection is activated.	The internal anti-scalding protection can only be adjusted by qualified contractors.



**Note** Programming unit displays and selected settings are retained following a power failure.

If you cannot remedy the fault, contact your qualified contractor. To facilitate and speed up your enquiry, please provide the serial number from the type plate (000000-0000-000000).



## INSTALLATION

### 7. Safety

Only a qualified contractor should carry out installation, commissioning, maintenance and repair of the appliance.

#### 7.1 General safety instructions

We guarantee trouble-free function and operational reliability only if original accessories and spare parts intended for the unit are used.



#### Material losses

Observe the maximum inlet temperature. Higher temperatures may damage the appliance. You can limit the maximum inlet temperature by installing a central thermostatic valve.



#### WARNING Electrocutation

**This appliance contains capacitors which are discharged when disconnected from the power supply. The capacitor discharge voltage may briefly exceed 60 V DC.**

#### 7.2 Shower operation



#### CAUTION Burns

▶ When supplying a shower, set the internal anti-scalding protection to 55 °C or less; see chapter "Commissioning / Preparations".



#### CAUTION Burns

If operating with preheated water, e.g. if using a solar thermal system, observe the following: The DHW temperature may exceed the set temperature or a set temperature limit.

▶ In this case, limit the temperature with an upstream central thermostatic valve.

#### 7.3 Instructions, standards and regulations



#### Note

Observe all applicable national and regional regulations and instructions.

- The IP 25 (hoseproof) rating can only be ensured with a correctly fitted cable grommet.
- The specific electrical resistance of the water used must not fall below that stated on the type plate. In a linked water network, take into consideration the lowest electrical resistivity of the water. Your water supply utility will advise you of the electrical resistivity or conductivity of the water in your area.

### 8. Appliance description

#### 8.1 Standard delivery

The following are delivered with the appliance:

- Jumper for internal anti-scalding protection
- Jumper for output changeover (only with DHB-E 18/21/24 LCD SI)

### 9. Preparation

#### 9.1 Installation site



##### Material losses

Install the appliance in a room that is free from the risk of frost.

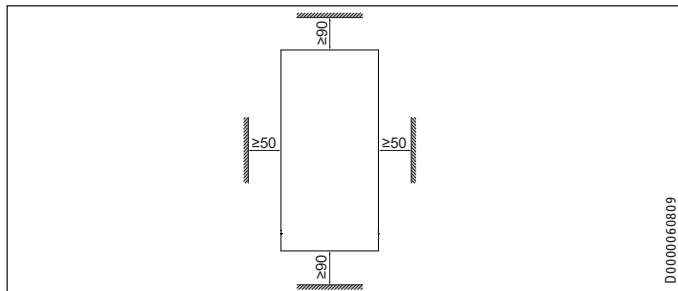
- ▶ Always install the appliance vertically and near the draw-off point.



##### Note

▶ Mount the appliance on the wall. The wall must have sufficient load bearing capacity.

#### 9.2 Minimum clearances



- ▶ Maintain the minimum clearances to ensure trouble-free operation of the appliance and facilitate maintenance work.

#### 9.3 Water installation

- ▶ Flush the water line thoroughly.

##### Taps/valves

Use appropriate pressure taps. Open vented taps are not permissible.

##### Permissible water line materials

- Cold water inlet line:  
Pipes made from galvanised steel, stainless steel, copper or plastic
- DHW outlet line:  
Stainless steel pipe, copper pipe or plastic pipe



##### Material losses

If plastic pipework systems are used, take into account the maximum inlet temperature and the maximum permissible pressure.

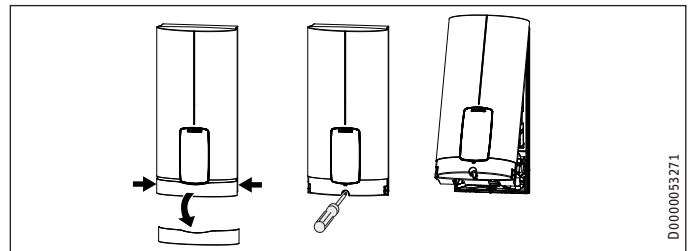
##### Flow rate

- ▶ Ensure that the flow rate for switching on the appliance is achieved.
- ▶ If the required flow rate is not achieved when the draw-off valve is fully open, increase the water line pressure. If the flow rate is still not achieved, remove the flow limiter (see chapter "Installation / Installation / Removing the flow limiter").

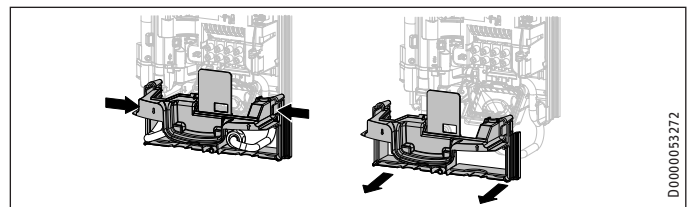
### 10. Installation

Factory settings		DHB-E 18/21/24 LCD SI	DHB-E 27 LCD SI
Internal anti-scalding protection	°C	60	60
Connected load	kW	24	27
Adjustable connected load		x	-

#### Opening the appliance

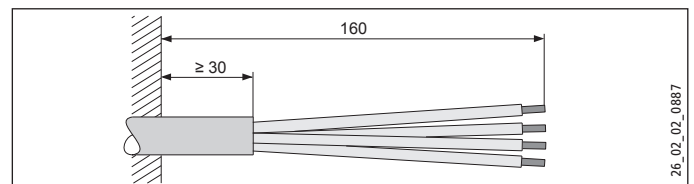


- ▶ Open the appliance by holding the fascia at the side and pulling forwards away from the appliance cover. Undo the screw. Pivot open the appliance cover.



- ▶ Remove the back panel by pressing the two locking tabs and pulling the lower back panel section forwards.

#### Preparing the power cable



- ▶ Prepare the power cable.

#### Removing the flow limiter



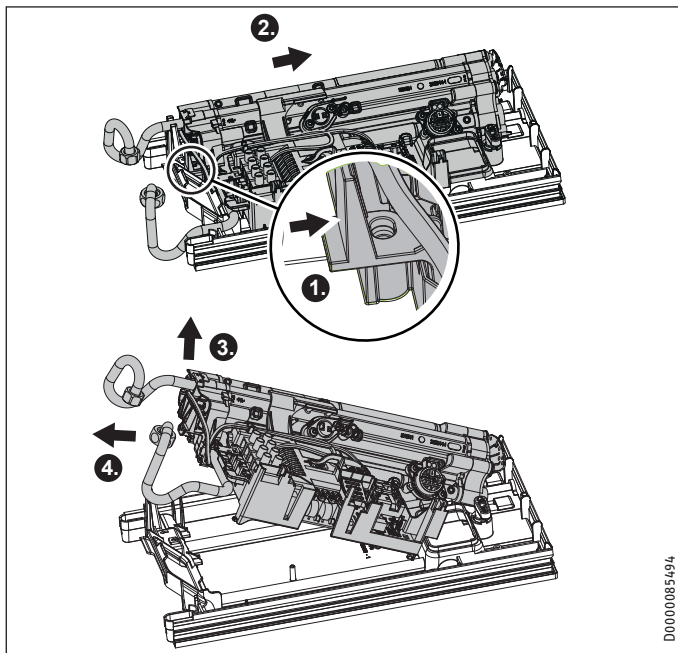
##### Note

If you are using a thermostatic valve, you must not remove the flow limiter.

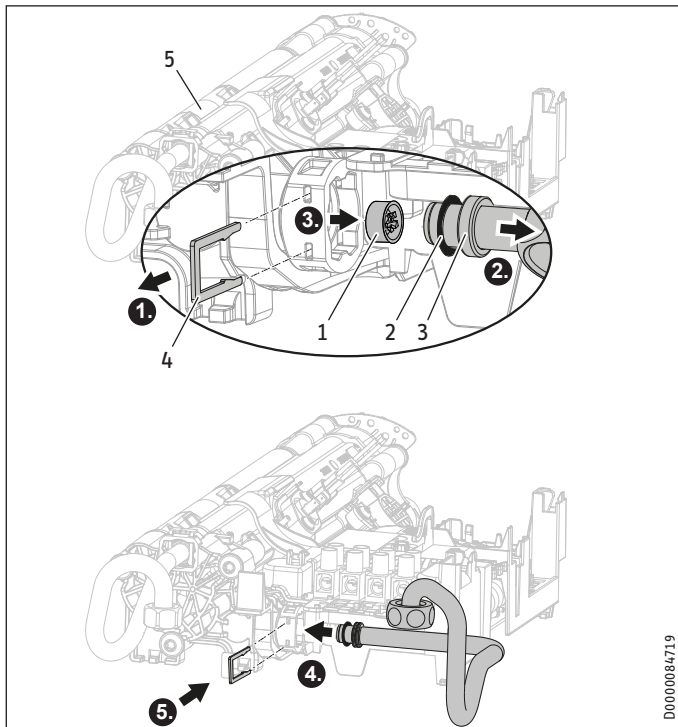
If the flow rate is too low, remove the flow limiter. To do this, remove the function module from the appliance back panel.

# INSTALLATION

## Installation



- ▶ Release the locking hook.
- ▶ Push the function module on the back panel gently backwards.
- ▶ Remove the function module from the appliance back panel by pulling it slightly forwards and lifting it off.



- 1 Flow limiter
  - 2 O-ring
  - 3 Cold water pipe bend with recess for spring clip
  - 4 Spring clip
  - 5 Heater
- ▶ Remove the cold water pipe bend and the O-ring.
  - ▶ Remove the flow limiter from the cold water inlet of the heater using a pointed object or suitable pliers.
  - ▶ Fit the cold water pipe bend with the O-ring.

- ! **Material losses**  
The O-ring must be fitted to prevent the appliance from leaking.  
▶ As part of installation, check that the O-ring is in place.

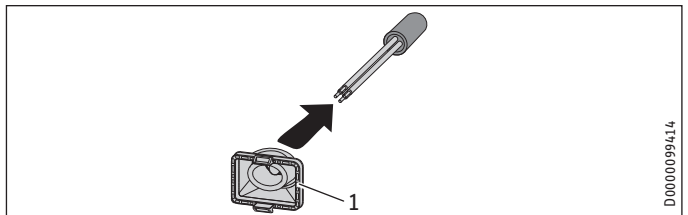
- ▶ Secure the cold water pipe bend with the spring clip.

- ! **Material losses**  
Ensure that the spring clip is located behind the recess in the pipe bend and that it is securely holding the pipe bend in place.

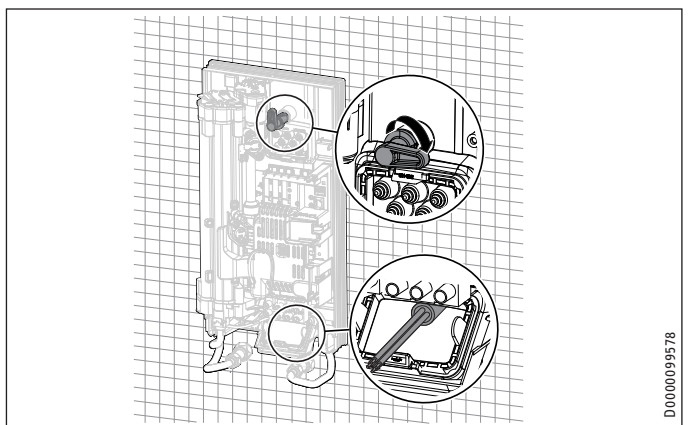
- ▶ Fit the function module on the appliance back panel in reverse order until it clicks into place.

### Installing the appliance

- i **Note**  
If you are installing the appliance with flexible pipe connections, also secure the back panel with a screw.



- 1 Cable grommet
- ▶ Remove the cable grommet from the back panel.
  - ▶ Pull the cable grommet over the cable sheath of the power cable. For large cable cross-sections, enlarge the hole in the cable grommet if necessary.



- ▶ Remove the transport protection plugs from the appliance pipe connections.
- ▶ Bend the power cable 45° upwards.
- ▶ Route the power cable and cable grommet through the back panel from the rear.
- ▶ Mount the appliance on the threaded stud.
- ▶ Press the back panel firmly into place, aligning it correctly.
- ▶ Lock the fixing toggle by turning it 90° clockwise.



# INSTALLATION

## Commissioning

- ▶ Pull the cable grommets into the back panel until both locking tabs engage.
- ▶ Connect the appliance to the water supply. Ensure that a shut-off valve is installed in the cold water supply line.
- ▶ Open the shut-off valve in the cold water inlet line.

### Making the electrical connection



**WARNING Electrocutation**  
Carry out all electrical connection and installation work in accordance with relevant regulations.



**WARNING Electrocutation**  
The connection to the power supply must be in the form of a permanent connection in conjunction with the removable cable grommet. Ensure the appliance can be separated from the power supply by an isolator that disconnects all poles with at least 3 mm contact separation.



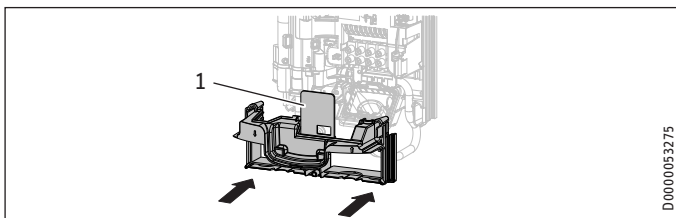
**WARNING Electrocutation**  
Ensure that the appliance is connected to the earth conductor.



**Material losses**  
Observe the type plate. The specified rated voltage must match the power supply.

- ▶ Connect the power cable to the mains terminal.

### Fitting the lower back panel section



- 1 Diffuser on lower back panel
- ▶ Fit the lower back panel section into the back panel. Check that both locking tabs are engaged.
  - ▶ Align the mounted appliance by undoing the fixing toggle, aligning the power supply and back panel, and then re-tightening the fixing toggle. If the back panel does not sit flush against the wall, you can secure the appliance at the bottom with an additional screw.

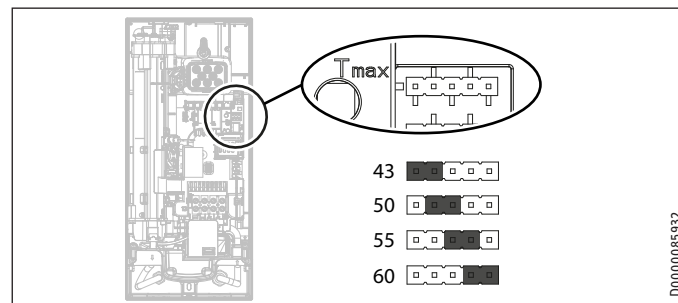


**Material losses**  
The cover plate of the lower back panel section must not bend when installed.

## 11. Commissioning

### 11.1 Preparation

#### Internal anti-scalding protection via jumper slot



- ▶ Install the anti-scalding protection setting jumper in the required position (= temperature in °C) on the pin strip.

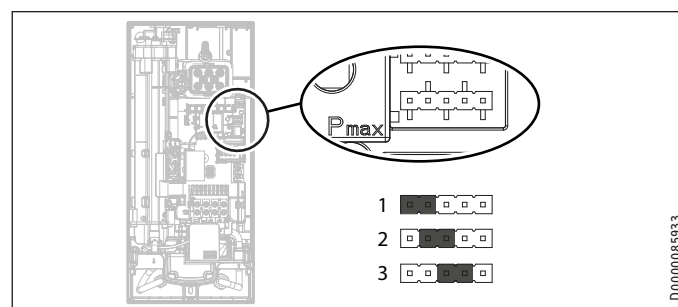
Jumper position	Description
43	For example in nurseries, hospitals, etc.
50	
55	Max. for shower operation
60	Factory setting
No jumper	Limited to 43 °C



**CAUTION Burns**  
If operating with preheated water, e.g. if using a solar thermal system, the internal anti-scalding protection can be overridden.  
▶ In this case, limit the temperature with an upstream central thermostatic valve.

#### Changing the connected load via jumper slot; only with DHB-E 18/21/24 LCD SI

If you select a connected load other than the 24 kW factory setting for appliances with selectable connected load, you will need to reposition the jumper.



- ▶ Install the jumper in the required position on the pin strip.

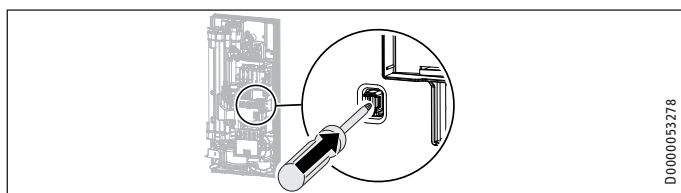
Jumper position	Connected Load DHB-E 18/21/24 LCD SI
1	18 kW
2	21 kW
3	24 kW
No jumper	18 kW

## Shutting down the system

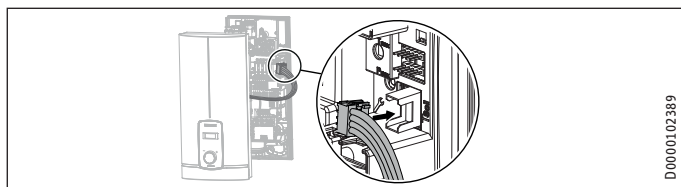
### 11.2 Initial start-up



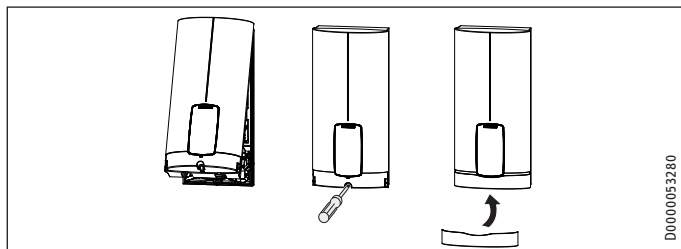
- ▶ Open and close all connected draw-off valves several times, until all air has been purged from the pipework and the appliance.
- ▶ Carry out a tightness check.



- ▶ Activate the safety switch by firmly pressing the reset button (the appliance is delivered with the safety switch disabled).



- ▶ Connect the programming unit connecting cable to the PCB.



- ▶ Hook the appliance cover at the top rear into the back panel. Pivot the appliance cover downwards. Check that the appliance cover is securely seated both top and bottom.
- ▶ Tick the selected connected load and rated voltage on the appliance cover type plate (on both sides). Use a ballpoint pen to do this.
- ▶ Secure the appliance cover with the screw.
- ▶ Fit the fascia to the appliance cover.
- ▶ Remove the protective film from the user interface.



- ▶ Switch on the power supply.

### 11.2.1 Appliance handover

- ▶ Explain the appliance function to users and familiarise them with how it works.
- ▶ Make users aware of potential dangers, especially the risk of scalding.
- ▶ Hand over the instructions.

### 11.3 Recommissioning



#### Material losses

To ensure that the bare wire heating system is not damaged following an interruption to the water supply, the appliance must be recommissioned by taking the following steps.

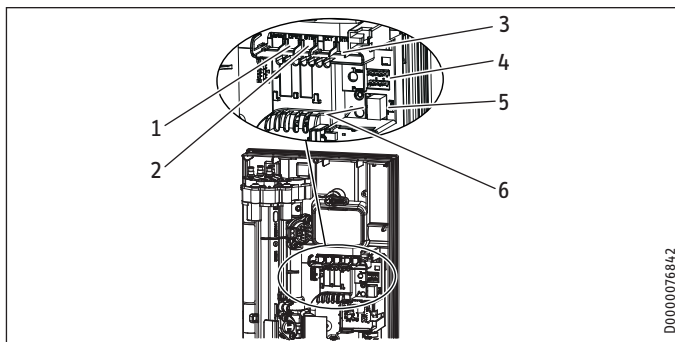
- ▶ Disconnect the appliance from the power supply by removing the fuses/tripping the MCBs.
- ▶ Open the tap for at least one minute until the appliance and its upstream cold water inlet line are free of air.
- ▶ Switch on the power supply again.

## 12. Shutting down the system

- ▶ Isolate all poles of the appliance from the power supply.
- ▶ Drain the appliance (see chapter "Maintenance / Draining the appliance").

## 13. Service information

### Overview of connections



- 1 Flow sensor
- 2 High limit safety cut-out, automatic reset
- 3 NTC sensor
- 4 Pin strips for connected load and anti-scalding protection
- 5 Programming unit plug-in position
- 6 Diagnostic traffic lights

# INSTALLATION

## Troubleshooting

### 14. Troubleshooting



**WARNING Electrocutation**  
To test the appliance, it must be connected to the power supply.



**Note**  
When testing the appliance using the diagnostic traffic lights, water must be flowing.

#### Indicator options for diagnostic traffic light (LED)

●○○	Red	lights up if there is a fault
○●○	Yellow	Illuminates in heating mode/flashes when output limit reached
○○●	Green	Flashing: Appliance connected to power supply

Diagnostic traffic lights (draw-off mode)	Fault	Cause	Remedy
No LED illuminates	Appliance does not heat up	One or more power supply phases are missing PCB faulty	Check the fuses in the distribution board Replace the function module
Green flashing, yellow off, red off	No DHW	Appliance starting flow rate not reached; shower head/aerator scaled up Appliance starting flow rate not reached; strainer in cold water inlet dirty Flow meter not plugged in Flow meter faulty or dirty PCB faulty	Descale/replace the shower head/aerator Clean strainer Check plug-in connection; correct if necessary Replace flow meter Replace the function module
Green flashing, yellow on, red off	No display	Loose connecting cable between PCB and programming unit Faulty connecting cable between PCB and programming unit Programming unit faulty PCB faulty	Check plug-in connections; correct if necessary Check connecting cable; replace if necessary Replacing the programming unit Replace the function module
Green flashing, yellow on, red off	No DHW; outlet temperature does not match set value	Tap faulty Outlet sensor faulty Heating system faulty PCB faulty	Replace tap Replace outlet sensor Replace the function module Replace the function module
Green flashes, yellow flashes, red off	No DHW; outlet temperature does not match set value	Appliance is operating at its output limit Appliance is operating at its output limit Heating system faulty	Reduce flow rate; install flow limiter Check jumper position for connected load Replace the function module
Green flashing, yellow off, red on	No DHW; outlet temperature does not match set value	One or more power supply phases are missing Air detection has responded Safety switch not activated during "Commissioning" Safety switch was triggered by high limit safety cut-out Safety switch responds again after high limit safety cut-out has been checked; high limit safety cut-out faulty Safety switch responds again; PCB faulty Short circuit in outlet sensor PCB faulty	Check the fuses in the distribution board Continue draw-off for >1 min Activate the safety switch by firmly pressing the reset button Check high limit safety cut-out (plug-in connection, connecting cable); activate safety switch Replace high limit safety cut-out; activate safety switch and draw-off with maximum set value >1 min Replace the function module Check outlet sensor; replace if necessary Replace the function module

### 15. Maintenance



**WARNING Electrocutation**  
Before any work on the appliance, disconnect all poles from the power supply.  
This appliance contains capacitors which are discharged when disconnected from the power supply. The capacitor discharge voltage may briefly exceed 60 V DC.

#### Draining the appliance

The appliance can be drained for maintenance work.



**WARNING Burns**  
Hot water may escape when you drain the appliance.

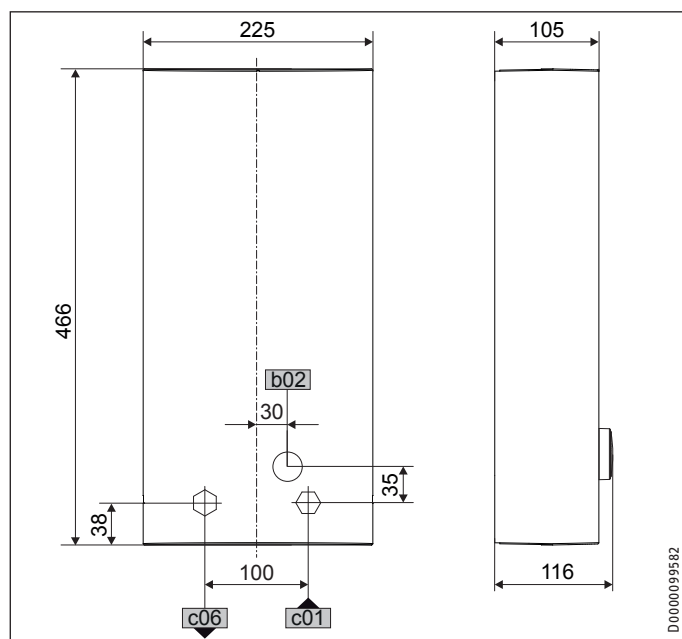
- ▶ Close the shut-off valve in the cold water inlet line.
- ▶ Open all draw-off valves.
- ▶ Undo the pipe connections from the appliance.
- ▶ Store the dismantled appliance free from the risk of frost, as water residues remaining inside the appliance can freeze and cause damage.

#### Clean strainer

If the strainer in the threaded cold water fitting is dirty, clean it. Close the shut-off valve in the cold water inlet line before removing, cleaning and refitting the strainer.

### 16. Specification

#### 16.1 Dimensions and connections

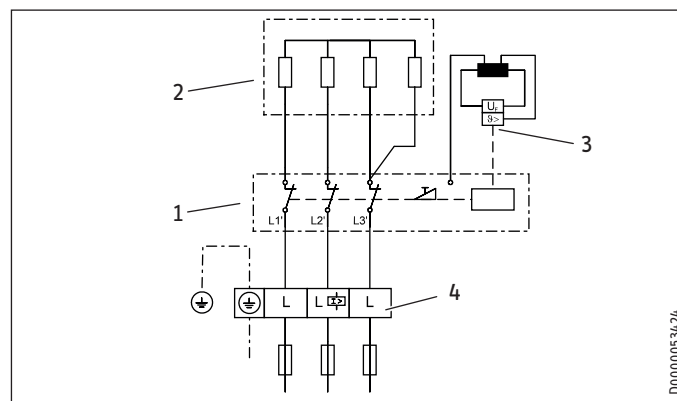


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		DHB-E LCD SI	
b02	Entry electrical cables I	Unfinished walls	
c01	Cold water inlet	Male thread	G 1/2 A
c06	DHW outlet	Male thread	G 1/2 A

#### 16.2 Wiring diagram

3/PE ~ 380-415 V



D0000053424

- 1 Power PCB with integral safety switch
- 2 Bare wire heating system
- 3 High limit safety cut-out
- 4 Mains terminal

#### 16.3 Application areas / conversion table

Electrical resistivity and electrical conductivity

Standard specification at 15 °C			20 °C			25 °C		
Resistivity $\rho \geq$	Conductivity $\sigma \leq$	$\mu\text{S/cm}$	Resistivity $\rho \geq$	Conductivity $\sigma \leq$	$\mu\text{S/cm}$	Resistivity $\rho \geq$	Conductivity $\sigma \leq$	$\mu\text{S/cm}$
$\Omega\text{cm}$	mS/m		$\Omega\text{cm}$	mS/m		$\Omega\text{cm}$	mS/m	
900	111	1111	800	125	1250	735	136	1361

#### 16.4 Fault conditions

In the event of a fault, loads up to 80 °C at a pressure of 1.0 MPa can occur briefly in the installation.

# INSTALLATION

## Specification

### 16.5 Data table

		DHB-E 18/21/24 LCD SI	DHB-E 27 LCD SI
		203939	203940
<b>Electrical data</b>			
Rated voltage	V	400	400
Rated output	kW	18/21/24	27
Rated current	A	29/31/35	39
Fuse protection	A	32/32/35	40
Frequency	Hz	50/60	50/-
Phases		3/PE	3/PE
Specific resistance $\rho_{15} \geq$	$\Omega \text{ cm}$	900	900
Specific conductivity $\sigma_{15} \leq$	$\mu\text{S/cm}$	1111	1111
Max. mains impedance at 50 Hz	$\Omega$	0.236	0.210
<b>Versions</b>			
Heating system heat generator		Bare wire	Bare wire
Insulating block		Plastic	Plastic
Adjustable connected load		X	-
Temperature settings	$^{\circ}\text{C}$	Off, 20-60	Off, 20-60
Protection class		1	1
Cover and back panel		Plastic	Plastic
IP rating		IP 25	IP 25
Colour		White	White
<b>Connections</b>			
Water connection		G 1/2 A	G 1/2 A
<b>Application limits</b>			
Max. permissible pressure	MPa	1	1
Max. inlet temperature for reheating	$^{\circ}\text{C}$	55	55
<b>Values</b>			
Max. inlet temperature (e.g. pasteurisation)	$^{\circ}\text{C}$	70	70
On	l/min	>2.5	>2.5
Flow rate limit at	l/min	8.0	9.0
Flow rate at 28 K	l/min	9.2/10.7/12.3	13.8
Flow rate at 50 K	l/min	5.2/6.0/6.9	7.7
Pressure drop for flow rate at 50 K (without flow limiter)	MPa	0.06/0.08/0.1	0.13
Pressure drop for flow rate at 50 K (with flow limiter)	MPa	0.1/0.13/0.17	0.2
<b>Hydraulic data</b>			
Nominal capacity	l	0.4	0.4
<b>Dimensions</b>			
Height	mm	466	466
Width	mm	225	225
Depth	mm	116	116
<b>Weights</b>			
Weight	kg	2.9	2.9



#### Note

The appliance conforms to IEC 61000-3-12.

## Guarantee

The guarantee conditions of our German companies do not apply to appliances acquired outside of Germany. In countries where our subsidiaries sell our products a guarantee can only be issued by those subsidiaries. Such guarantee is only granted if the subsidiary has issued its own terms of guarantee. No other guarantee will be granted.

We shall not provide any guarantee for appliances acquired in countries where we have no subsidiary to sell our products. This will not affect warranties issued by any importers.

## Environment and recycling

We would ask you to help protect the environment. After use, dispose of the various materials in accordance with national regulations.

## Information on the appliance software

Stiebel Eltron appliances may contain software of external suppliers (third party suppliers) which may be partly also be subject to an Open Source license. Some Open Source licenses are subject to the obligation to state the software, its authors as well as the licenses that apply to the software and to additionally provide the software as a source code or to offer to provide the source code. Stiebel Eltron therefore provides further information regarding third supplier software that it uses under the link <https://www.stiebel-eltron.com/en/info/Licenses.html> and also offers the source code there, if applicable. The software is provided only for compliance with the obligations under the Open Source licenses.

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